Re-advertisement - Security Risk Controller (Kisumu)

Job Brief

Lady Askari is looking for a Security Risk Controller based in Kisumu. The successful candidate will help secure client assets by proactively identifying, evaluating, and reporting security threats within the client facility.

Duties & Responsibilities

- Proactively identify, evaluate, and report security threats within the facility through the professional use of CCTV Surveillance equipment.
- Check delivery paperwork and record the weight of lorries arriving and leaving the site.
- Manage Access Control
- Be an active player in business security and participate in the creation of a secure environment in which client assets, information, reputation and operations are protected.
- Monitor CCTV cameras for access control, suspicious activity, pedestrian, and vehicular movements in and outside the facility.
- Log in to the CCTV register any faults/anomalies that will affect the business.
- Communicate any suspicious characters, vehicles, or items detected via cameras.
- Monitor guard alertness.
- Escalate incidents up the chain of command as soon as possible.
- Verify documentation.
- Visitor management.

Qualifications

- Minimum of KCSE Certificate with a grade of C and above
- Minimum of 2 years of experience as a control room operator
- Extensive experience using relevant technology and security equipment (e.g., CCTV, computers, two-way radio, and security software)
- Proven experience in reporting and emergency response planning
- Excellent knowledge of security protocols and procedures
- Proficient in MS Office and Google Suite
- A valid Certificate of Good Conduct, less than 1 year old at the time of issue
- Exceptional organizational and multitasking abilities
- Excellent communication skills - Fluent in written and spoken Swahili and English, clear, courteous, and effective on the phone, two-way radio, and email
- Capable of working 12-hour shifts and willing to work night shifts
- Deep ties to Kisumu – born and raised in Kisumu or have lived in the area for an extended period
- Unwavering trustworthiness, honesty, and integrity to safeguard client assets and information
- Ability to remain patient, composed, level-headed, and resilient in high-pressure situations

- Respectful and approachable demeanor in interactions with clients, colleagues, and visitors
- Strong critical thinking, adaptability, and problem-solving skills to address changing circumstances
- Growth mindset and commitment to continuous learning and professional development in the field of security and risk management

Instructions

You can apply by filling in the application form at this link:

https://airtable.com/appmV15eLC0ZERXWG/shrTCrASzNoZ0X27T

Applications close on **Friday 17 May at 5pm**

Please note: This is a re-advertisement for the Security Risk Controller position based in Kisumu. Previous applicants who were not selected for this role need not apply again, as their applications have already been reviewed and considered.